Appendix

Report	Author	Recommendations	Link
Life after Lockdown: Reinventing the high street for Covid-19 recovery (2020)	Sustrans	 Reinvent high streets as places for people Take advantage of the increased use of local high streets Reimagine our towns and city centres Ensure equitable access 	<u>Link</u>
Behaviour change	National	Policy makers should consider following questions:	Link
and infrastructure	Infrastructure	1. What decisions are unaffected by uncertainty in behavioural	
beyond Covid-19 (2021)	Commission	2. When will it be clear which behaviours will be permanent?3. Should policy seek to influence which scenario unfolds?	
The pedestrian pound:	Just Economics		Link
The business case for better streets and places			
What next for the high	Deloitte	1. Rethink the landlord and tenant relationship	Link
street? Part 2: A		2. Plan for purposeful town centres	
revival (2021)		3. Shape and fund the regeneration through Future High Streets Fund	
Timpson Review		High Streets Task Force:	Link
		1. Create a single voice for town centres	
		2. Provide places with access to the data to help them improve	
		their town centres	
		3. Facilitate cross-sector networking and skills building	
		4. Share information and best practice stories	
		5. Provide access to expert help and support	
		6. Help to enable local 'champions' in driving forward their plans	
		7. Help to streamline the planning process	
		Future High Street Fund:	
		1. Co-fund with other sectors	
		2. Interact with the Task Force to increase the impact of both	
		3. Co to places that show a clear vision for their town centre	
		4. Fund towns that demonstrate cross-sector leadership or intent	
		to develop this	
		5. Show a commitment to collaboration and partnership working	
		Short-term recommendations:	
		1. Towns should improve housekeeping of their high streets and	
		town centres. This should include a 'National High Street Perfect	
		Day' - one day in the year when every shopping street looks the	
		best it possibly can	
		2. Local authorities should use their initiative to encourage	
		landlords and tenants to think innovatively about how to use	
		empty properties	
		3. Places should ensure that their parking restrictions and charges	
Italiana in th	Salary C	are not driving people out of their town centres	11.1
High streets and town	Select Committee	1. Future High Streets Fund – strong local leadership should be	Link
centres in 2030 Select		one of the key criteria by which bids are assessed	

Committee report (2019)	 2. Funding for the next round of the Fund needs to be enhanced and recommend that the Government considers using revenue generated from the reforms as recommended to business taxation for this purpose 3. Given that planning teams have been particularly affected by local authority spending reductions, it is recommended that the funding is made available to resource and planning stages of the project which may require additional staff and expert help. 4. Recommend that the Task Force takes on a more proactive, 'enabling' role than is currently envisaged Central government action 5. Notwithstanding the forthcoming findings of the Treasury Committee's inquiry and the Government's response to it, we
	recommend that the complexity surrounding rate reliefs and the administrative burden they create for retailers should be addressed and the suggestion we received for an allowance, similar to an income tax allowance, should be considered 6. We believe that a change in the current tax system is needed to do this and recommend that the Government conducts an assessment of the main proposals that we received in evidence: • Introducing a specific ratings methodology for the warehouses of online retailers which is based on turnover above a certain threshold.
	 Replacing business rates for retailers with a sales tax or an increase in VAT; Introducing an online sales tax that would supplement the existing business rates system; and 'Green taxes' on deliveries and packaging We recommend that the Government explores how an online sales tax could be designed, including undertaking the full legal and factual analysis needed, to ensure compliance with State Aid rules. We recommend that the revenue raised should be used to support the high streets in the following ways:
	 A reduction in business rates for retailers in high streets and town centres, which would have the additional effect of balancing competition from out-of-town shopping centres; A 12-month holiday for high street retailers from rates increases which result from investments to improvements in property; and An increase in the funding available to local areas through the Future High Streets Fund
	Planning9. We recommend that the Government undertake a comprehensive review of planning as it pertains to the high street, focusing on the following elements: Compulsory purchase orders, the 'town centre first' policy, use classes and permitted development rights 9a. The review of the Compulsory Purchase Order process promised by the Government is welcome, but we recommend the

review begins immediately and focuses in particular on how the process could be speeded up. 9b. We recommend that the Government consider whether the 'town centre first' policy should be updated to reflect better the non-retail uses, for example health, education and leisure services, that will become increasingly important in the future 9c. We recommend a complete overhaul and rewrite of the Use Class Order, which dates from 1987, with the needs of the modern high street, and the need for flexibility and building a more coherent and sustainable mix of uses, in mind 9d. The Government should suspend any further extension of PDRs, pending an evaluation of their impact on the high street. Policies should reflect the wide variety of local circumstances. Councils should be actively encouraged to develop town centre masterplans and use their powers positively to renew their town centres. Where PDRs conflict with particular designations in the Local Plan or other established planning documents, councils should be given greater freedom to suspend PDRs in the affected area.	
 Local action 10. We recommend that Local Plans should also be supplemented with dynamic strategies covering specific high streets and town centres. In addition, we recommend that all local areas develop an overarching vision setting out the direction for the future of their high streets and town centres. 11. The strategy for the high street should be formed around local characteristics, strengths, culture and heritage and, most importantly, it should have the backing of the public, private and community sectors. In addition, local areas should develop their plans in consultation with the areas around them and consider how high streets and town centres can complement one other within a wider spatial hierarchy. 12. Local authorities should test the long-term benefits for their high streets and town centres of providing targeted support to local traders with business rates discounts and other schemes. 13. local authorities should test the impact of different levels of parking charges on footfall and collect data, as well as consulting with local businesses, to understand which interventions will be most effective for that place 14. We recommend that the Government creates a register of BIDs and undertakes a census of place partnerships to identify areas without one in place 15. We recommend that the Task Force facilitates the creation of a local authority-wide network of BIDs and encourages them to share resources, knowledge and expertise with each other. Particular effort should be made to encourage well funded BIDs to share resources with less well-funded BIDs nearby. 16. We recommend the appointment of community representatives to BID panels in order to encourage a wider, more balanced approach in their work. 	
Retail	

 17. While a focus on redeploying staff is absolutely correct, we encourage retailers to consider that their corporate social responsibility extends beyond this to helping to find a future for the empty property they have left behind. 18. We believe that retailers considering closing a large long-established 'anchor' store should contact the local authority as soon as possible and explore with them, the landlord and the Business Improvement District or place management partnership whether a creative solution can be found for its future 19. We encourage retailers to consider how they could update their practices to remain competitive, attract custom and add to the vibrancy of a place 20. Retailers should conduct research with shoppers to find out whether their opening hours are meeting people's needs and adjust them in accordance with the results on a local, shop-by-shop basis.
Empty properties 21. We recommend that the Government commission research into why some high street properties remain vacant for long periods of time or have rapid turnover of occupants while some are refilled quite quickly. This should include an assessment of the impact of empty property rates and exploration of other measures which would encourage landlords to find new tenants, such as retail reoccupation relief.
 Landlords 22. We encourage all landlords to recognise that the retail property market has changed and to take an active approach, providing their tenants with good quality properties on a flexible basis and investing in and reconfiguring properties for new uses. Further, we encourage them to fully engage in local partnerships working on high street and town centre transformation and to consider the potential for further investment to help bring plans to fruition 23. We recommend that, in the next twelve months, the Government task the Law Commission with reviewing the Landlord and Tenant Act 1954, Part II, assessing in particular whether the law as it currently stands is impeding the emergence of a landlord tenant relationship which is more appropriate for the current retail environment. 24. We recommend that, given the change in the retail sector, the Government should consult again (as it did in 2004) on outlawing the use of upwards only rent reviews.
 Future High Streets Task Force 25. Believing the Private Rented Sector Task Force to be an instructive model to follow, we recommend that, in terms of its set up and operation, the Future High Streets Task Force should: Be staffed by experts with front line experience, including academics, planners, lawyers and developers; Second experts to provide direct support to local areas on all aspects of high street and town centre

	5. All cities should be given the option to create exemption zones where competition for land is most fierce	
	6. Policy should offer an adequate framework for places to deliver the right transport systems for their commuters and communities	
	Planning 7. The NPPF should include a specific section of guidance for urban areas on how planning can assist economic growth in cities by, for example, making sure that high knowledge businesses have the space they need in city centres 8. Spatial powers should be devolved to metro mayors that do not have them already.	
Grimsey Review 2 (2018)	 Create a more supportive environment Establish an empowered organisation or Town Centre Commission under strong, established leadership through the local authority for each town centre, with a defined remit to build a 20-year vision/strategy for their unique place. Create a national independent organisation, similar to Scotland's Towns Partnership, to capture and share best practice from towns online for Town Centre Commissions to access 3. Accept that there is already too much retail space in the UK and that bricks and mortar retailing can no longer be the anchor for thriving high streets and town centres. Embed libraries and public spaces at the heart of each community as digital and health hubs that embrace smart technology. Establish common key performance indicators to measure the economic and public health of each town. Set up a National Urban Data knowledge portal to support the implementation of data platforms for high streets and town centres Local authorities should establish events teams to manage a comprehensive programme of activities that complement the Town Centre Commission Plan by driving footfall to local high streets. Government and planning Accept that there is no confidence, in business rates, it is accelerating shop closures in many towns and is an outdated and unfair tax that needs a major overhaul. Give local authorities powers to introduce penalties and incentives for landlords of commercial properties that are left empty for more than 6-12 months. dimplementation of the place.	Link

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	12. Connect planning applications, and in particular new	
	developments, to the business plan for each town and ensure that	
	developments ft within the criteria set by the Town Centre	
	Commission Plan.	
	13. Give local authorities ultimate power in granting planning	
	permission in line with the Town Centre Commission Plan.	
	14. Give local authorities powers to introduce incentives and	
	penalties to prevent the process of "land banking" for future	
	speculative developments.	
	15. Local authorities should appoint high quality design teams to	
	create and enhance spaces for civic and social use.	
	16. Create a flexible planning framework to unlock the potential	
	of areas by encouraging SMEs and making it easy to pilot new	
	business concepts at low risk.	
	17. Review Compulsory Purchase Order (CPO) provision and	
	make it more straight forward for Local Authorities to enforce a	
	CPO in order to beneft the Town Centre Commission Plan.	
	18. Review and amend the planning use class system legislation	
	to enable greater fexibility of building use and also to distinguish	
	between the specifc use of logistics warehousing used for direct	
	retail sales.	
	19. Create a nominal maximum charge (£1) for the frst two hours	
	of parking in town centres, while introducing 30 minutes free	
	parking in high streets with no paid extension option.	
	20. Review and evaluate future use and relevance of out of town	
	shopping parks, prepare a plan to bring unwanted space back	
	into use to beneft the community in line with the Town Centre	
	Commission Plan, while applying a Town Centre First policy and	
	calling for no further out of town development.	
	21. Local section 106 income or any planning gains should be	
	used to support the delivery of the Town Centre Commission Plan.	
	22. Establish a review of the Business Improvement Districts	
	(BIDs) process, which have relevance in big urban conurbations	
	but needs more scrutiny in smaller towns.	
	Smarter use of technology	
	23. BT and Virgin Media, the major benefciaries of	
	SuperConnected Cities £150m funding between 2014 and	
	2016, need to offer a Town Digital Package to ensure ongoing	
	digital transformation to the top 13 cities and all 1,048 UK high	
	streets in smaller towns.	
	24. Install LED lights in street lamps to improve the quality of light	
	on the street, while minimising costs.	
	25. Provide free public wifi and well-connected workplaces that	
	support fexible working patterns and attract freelancers to high	
	streets and town centres.	
Grimsey Review Vanishing High	Local business people	<u>Link</u>
Research Paper – Street	1. Save viable but over-indebted companies to avoid the	
Against all odds	uncontrolled collapse of independent businesses	
(2021)	2. HMRC must play a constructive role in business rescues aimed	
	at helping independent businesses owners wean themselves off	
	the Government's Coronavirus support schemes, such as	1

		VAT/PAYE deferrals, the bans on rent arrears enforcement and	
		on the issuance of Winding Up Petitions.	
		3. The government must tighten the filing deadlines at Companies	
		House so that suppliers and credit insurers in particular have	
		access to timely financial information on independent businesses	
		to enable them to make properly-informed and constructive credit	
		decisions	
		4. Government needs to extend the business rates holiday for all	
		non-essential retailers, hospitality and service providers until April	
		2022	
		5. A two per cent sales tax at the point of sale for all retail sales	
		will raise the same amount from retail as business rates currently	
		does	
		6. While record amounts of money are being pumped into our	
		high streets, consultation with communities is too often a token,	
		tick-box exercise.	
		Partnerships	
		7. The growth of independent business associations should be	
		encouraged and other traditional delivery vehicles need to	
		evolve	
		8. Business Improvement Districts need to widen their remit to	
		become Community Improvement Districts	
		9. Key experience economy sectors such as hairdressing and	
		health and beauty need to be regulated to ensure these high	
		street 'anchor' services have high standards of safety and protect	
		workers.	
		10. Councils should provide knowledgeable and experienced	
		specialist business support for their independent retail and service	
		sectors with incubator space	
		Communities	
		11. Councils need to take greater ownership and responsibility	
		for their high street experience. There needs to be a bigger focus	
		0	
		on safety, cleanliness, signage, entertainment and the whole environment.	
		12. Competitive funding for towns must be replaced by a fairer	
		system that gives every town a fair chance of getting the support	
		they need	
		13. There needs to be a change in mindset in central and local	
		government along with other organisations involved in high street	
		regeneration to recognise the importance of smaller, independent	
		businesses in creating unique destinations.	
		14. The Government should reject calls from self-appointed	
		commercial trade bodies who represent the minority, and instead	
		engage with and nurture one collective voice for the entire sector	
		of independent shops, fostering cohesion, equality and inclusivity	
		for those working in the industry for the industry.	
	1		Link
Supporting our high	House of	1. We recommend that the Government conduct a full lessons	
streets after COVID-	Commons	learned review that specifically examines the impact of the	
19	Committee report	handling of the pandemic at central and local government level	
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on the short- and long-term health of high streets and town
centres.
Building back better high streets
2. The Government should consider how these principles can be
embedded within individual strategies for high streets and town
centres across the country.
3. Local Plans and strategies for high streets and town centres
must be updated regularly in order to keep pace with changing
trends. This will also help to identify how vacant units arising from
the pandemic can be put to best use.
4. The Government should also publish annually a list of which
areas have strategies for their high streets and town centres and
when they were last updated.
5. We call on the Government to provide additional funding for
local authorities to build place partnerships and place
leadership. The Government could consider additionally allowing
bids for government funds available for high streets to include
budgeting for place leadership and placemaking resource
alongside capital investment. We also reiterate our call for the Government's resource and skills strategy for the planning system
to be published in advance of primary legislation. This strategy
should include a focus on planning high streets and place
partnerships.
6. The Government should consider how it can support smaller
retailers to become multichannel through targeted investment.
7. We recommend that place partnerships and, where possible,
businesses, should continually review whether store opening
hours are meeting people's needs and generating maximum
custom as consumers settle into life after the pandemic.
8. We recommend that places that cannot invest in footfall
counting technology make use of the High Streets Task Force
manual footfall counting programme to help assess opening
hours.
9. The Government should assess the impact of making flexible
working the default on high streets and town centres.
10. The Government should consider how co-working office
spaces can be taxed fairly so as to stimulate high street business
without harming local authority income or BID levies 11. The Government should consider what further steps it can
take to support markets and local heritage to build back better
high streets.
12. The Government must publish further detail on proposed
reforms to the Compulsory Purchase Order process without
delay, along with timescales for reform. It should set out how it
intends to streamline and simplify the process, as well as how it
intends to ensure that local authorities have the necessary
expertise.
Government support for high streets
13. The Government must move away from its current funding
approach of multiple disparate grants for relatively small sums of
money for which local authorities must compete, instead

 combining fewer grants of larger sums of money with a sustainable long-term funding settlement for local government and greater devolution of funding and powers. It should seriously consider not making the UK Shared Prosperity Fund a competitive fund 14. The Government should keep to its commitment that the UK Shared Prosperity Fund will at least match receipts from EU structural funds. It should ensure that areas that would have been classed as objective 1 areas had the UK remained in the EU do not lose out on additional funds. 15. We urge the Government to publish measurable outcomes frameworks for each of the Towns Fund, Levelling Up Fund, Community Ownership Fund, UK Community Renewal Fund, and UK Shared Prosperity Fund. 16. The Government should set out an overarching evaluation framework for its Build Back Better High Streets Strategy, including how funds available for high streets, the Government should publish the full list of local authorities whose
bids were unsuccessful in each round. The Government should undertake a cost-benefit analysis of the bidding process to identify which local authorities do not have the resources to draft bids. 18. The Government should review the size and remit of the High Streets Task Force as soon as possible, with a view to increasing its budget.
Changes to use classes and permitted development rights 19. The Government should consider amending the use class regime to prevent out-of-town commercial and business premises from being converted to retail without having first gone through the sequential test. 20. The Government amend the prior approval process for the class MA right so that councils, in deciding whether to approve development, can consider the impact of a loss of ground-floor commercial, business and service use on the sustainability of a town centre or high street.
 Business rates and taxation 21. The Government should set out its plan for when the 50% discount for retail, hospitality and leisure businesses comes to an end after a year, such as a permanent reduction in the multiplier. The plan needs to be for long-term reform of business rates that reduces the need for a complicated system of reliefs, and does not reduce income for local authorities. 22. The Government should set out how it intends to compensate local authorities for its temporary business rates measures. 23. The Government's consultation should consider how businesses in a downward property market can reach a stage where they are paying the correct rate more quickly than is currently the case. 24. Online sales tax consultation should consider:

 the impact on multichannel retailers; the scope of the tax, including which sectors it will be levied on (such as groceries and holidays) and whether it will apply to Click and Collect; how revenue will offset business rates for retailers in a meaningful way and on a permanent basis; how the tax may sit alongside work by the OECD to develop a consensus solution to the tax challenges of digitalisation; and the impact on local authority income. The Government should conduct a full review of taxes on high street businesses to ensure that they are fair, fit for purpose in a digital era, and generate economic, environmental, and social value.
Landlords and tenants 25. We recommend that the Government consults stakeholders to determine whether a review of Company Voluntary Arrangements is needed 26. The Government should consider, whether separately or as part of the review, how to make commercial property ownership more transparent and property owners more easily contactable, such as through a national register of landlords.
 Skills and transport 27. The Government should set out its targets for high street employment and how they relate to its plans for skills and jobs. We also reiterate our recommendation from our report on devolution in England that the devolution of the adult education budget should be included in the devolution framework. 28. The Government should commission a review of the relationship between local authority income and parking fees, with a view to reducing local authority reliance on income from parking.
 29. The Government should embed the accessibility of high streets by public transport-by people of all characteristics and from all backgrounds-in transport policy by: including accessibility of high streets in the criteria for funding for local transport networks; including within new guidance on Local Transport Plans a requirement that high streets are adequately served by public transport and that these transport links are affordable and inclusive;
 and a requirement that Local Transport Plans are integrated with Local Plans; requiring funding for Bus Service Improvement Plans to be contingent on providing adequate, affordable and inclusive access to high streets; and including advice on ensuring that high streets are adequately accessible by bus within guidance, promised in the National Bus Strategy, on the provision of economic and socially necessary bus services.

Creative High Streets	Urban Research Unit, Arts Council England, South East Local Enterprise Partnership	 We also reiterate our recommendation from our report on devolution that the Government should consider the case for extending powers for Transport for London-style oversight of local buses to all transport authorities The Government should publish how additional funding for active travel will be allocated fairly and should ringfence funds for active travel projects that support the health of the high street. To maximise the number of people accessing high streets by foot, bicycle, or public transport, the Government should ensure that the revised Manual for Streets includes clear guidance on how to make walking, cycling, and public transport accessible to people of all characteristics and backgrounds. The Government should also develop guidance to help local areas set their own targets for increasing walking and cycling, and this guidance should include advice on maximising the benefits for high streets and town centres. Local authorities should monitor the social, environmental, and economic impacts of any changes to walking, cycling, and public transport infrastructure on high streets. Consideration of freight solutions should include how the use of more environmentally friendly freight solutions may be incentivised, such as 'last-mile' logistics by bicycle and greater rollout of electric vehicle charging points, as well as any legislation that may be required to limit emissions from freight vehicles. Across the region, high streets will have to be reconfigured to respond to a new reality and a different use of space. This will require a step change in the involvement between high streets and creative stakeholders – landowners, businesses, BIDs, public sector, third sector organisations – and communities. It will require all to be active agents of change, sources of information, and to come together in a way that complements and plugs into the other agencies and agendas at play, including the critical investments of Art	Link
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 outcomes that will benefit the whole region and its growing creative ecosystems. The time is now to rethink the role that the creative and cultural sector can play in high street rejuvenation. Recent data and figures are telling: whilst UK-wide 75% of Arts Council funded projects are within 5 minutes of a high street, only 10% high street businesses in the South East are in the creative sector. But there is a renaissance underway, with 18% of new businesses on the region's high streets being creative. In light of the challenges faced by high streets, cultural and creative uses are uniquely placed to step in, because: They can make high streets more diverse and vibrant: They give people a reason to visit. We've all learned that we value opportunities to get together. Festivals, parades, events and music give us the perfect reason to do that. Importantly, high streets and markets also offer outdoor gathering places They can participate in making the high street more adaptive and supportive: 'Creative' thinking can be more than a catch phrase. Creative uses can use their innovative approaches to make opportunities, footfall and animation. They can make high streets more inclusive and resilient.
 They can make high streets more inclusive and resident. High streets are inherently inclusive places and cultural uses are great at inviting people in. As we 'level up' post pandemic, culture can be a conduit for bridging between communities and bonding within groups.
Curating and making the most of existing assets There has never been a more appropriate time for high street stakeholders to take a role a leading role in curating high streets and think creatively about physical assets. Government legislation is not a barrier, funding mechanisms are available and there are already examples of good practice to learn from that are achieving sustainable growth and value. Whilst strategic convenors such as the LEP and local authorities have a key role to play in helping to de-mystify risks and breed stakeholder confidence through leadership and long-term vision, all parties can make things happen:
 High street property stakeholders - public sector, landowners, BIDs - can become 'market makers'. An approach that nurtures local talent (creative start-ups, local artists, cultural organisations) can create vibrant and diverse places that in turn will attract private-sector investment that will benefit them and the wider community; The challenge and opportunity for both public and private partners and investors is to recognise the long- term value that can be gained by innovative and creative uses of assets. This does not necessarily mean a

reduction in commercial return: revenue and social impact are not mutually exclusive and virtuous cycles can be developed between these key drivers.	
 There is currently a range of resources for creative and cultural groups seeking to embed culture in the physical fabric of high streets. At the time of writing these include in-kind support from the High Streets Task Force, financial support from the High Streets Action Fund (through local authorities), Heritage Action Zones, the Towns Fund, the Levelling Up Fund, and the SELEP Sector Support Fund (SSF). 	
 In places where they are partners, BIDs and local businesses may be able to provide funding for creative and community groups – particularly where they can show that their activity is likely to provide commercial benefit for the private sector by increasing footfall. Data shows that BIDs are involved in almost half of the projects in England receiving funding for high streets, towns or city centre. 	
Working together	
It is clear that collaboration and partnerships to address high street challenges are vital in securing their future. High street initiatives work best when all the key local partners are involved. This includes all relevant public agencies, landowners, private businesses, anchor institutions, traders, community groups and civil society organisations. Having a broad coalition of public and private partners who are committed to the vision and outcomes will be important. Ultimately, implementing a vision will often require significant funding – so diverse sources of finance will also be needed. There is also a clear relationship between development capacity and the ability of a sector to progress, transform and realise its potential. Cultural capacity within the sector was traditionally the responsibility of local government but reductions in public funding have significantly reduced this provision and the model now needs reinventing. Building capacity amongst the creative sector and high street stakeholders should be a key objective and it is clear that success for the sector in the future depends on them thinking in new ways, being more commercial, more collaborative with partners and taking a sector led and often place-centred approach. With high streets and town centres being on the agenda at national level and the different funding opportunities available, SELEP is ideally placed to act as a strategic convenor, to bring together knowledge and capacity, and deliver leadership for high street rejuvenation through creative and cultural initiatives which will drive recovery, longterm growth and resilience in the South East. It is also in a unique position to bring together sector and strategic stakeholders across the region to consider shared lissues and create multiagency platforms around common issues	
and opportunities.	